

Regional Housing Crisis Hotline Operating Report 2018

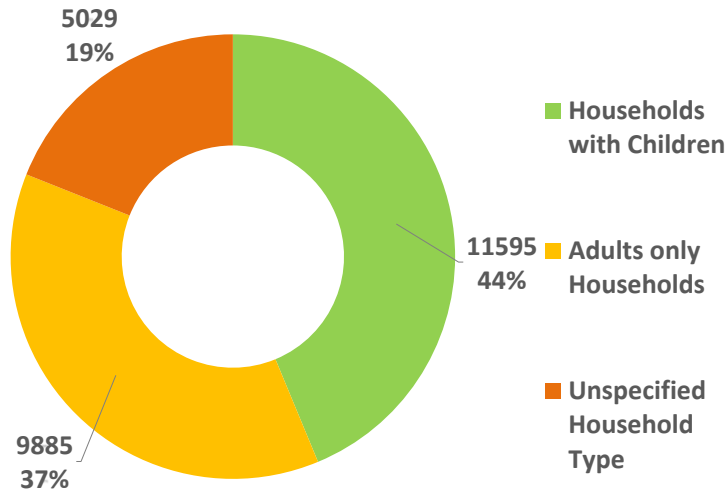
Total Calls

50,931

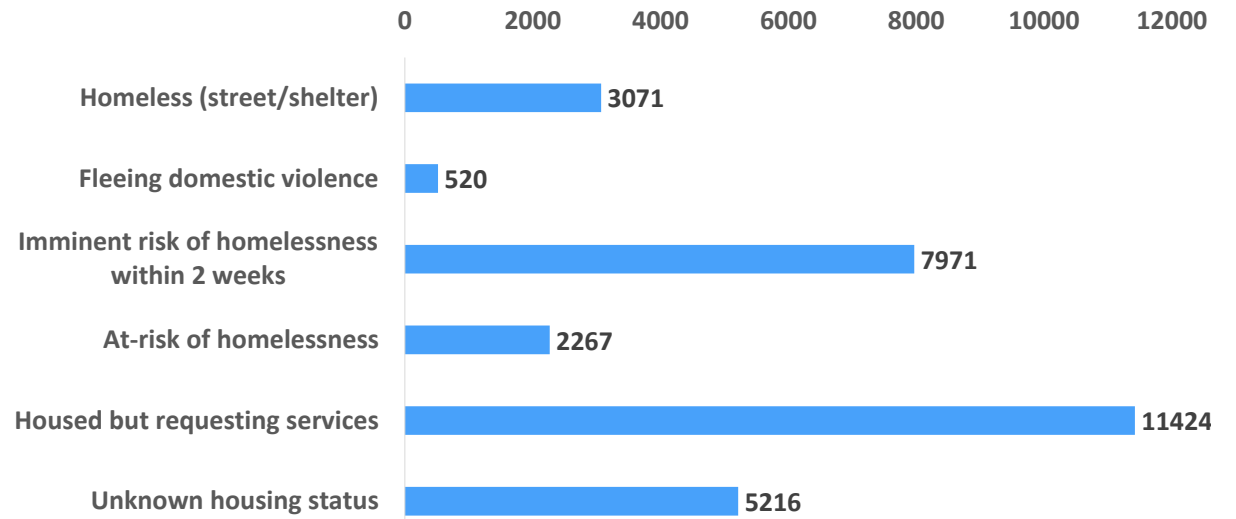
Unique Callers

25,922

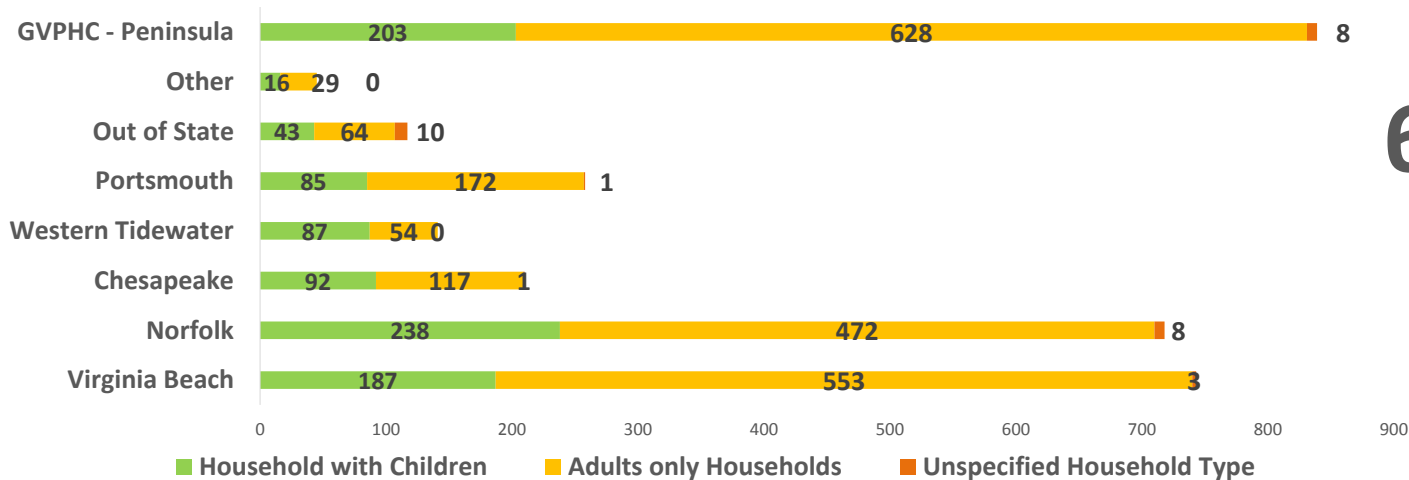
Who are our callers?



What are our callers facing?



Where are our homeless callers (3,071)?



Where are the system gaps for the most vulnerable callers?

643

households with children were turned away from overnight shelter due to lack of shelter capacity

GVPHC - Peninsula	75
Other	0
Out of State	0
Portsmouth	65
Norfolk	244
Virginia Beach	160
Chesapeake	64
Western Tidewater	35